



Avaya Certified Quality Service Provider

Instel, Spain

Avaya's goal is to work with Business Partners to ensure they have the necessary infrastructure, processes and systems in place to provide effective implementation and/or technical support on Avaya products and solutions for our customers.

Avaya is very proud to confirm that **Instel, Spain** has successfully completed an Enterprise Implementation & Maintenance Assessment and is officially recognized as providing an effective customer support delivery which is a significant contributor in customer satisfaction.

This assessment must be renewed every 3 years to remain valid.

Jana Horner

Signature: Jana Horner,
Avaya Connect Assessment Program Global Administrator

30 March 2015

Active Date of Assessment